



## Secure, Dependable, Affordable

### SurferQuest™ Suite of Hospitality Products, Designed with you in mind

SurferQuest offers a full line of hospitality products designed to showcase your property and provide your guests with secure, dependable, guest facing technology that delivers the seamless, pleasant experience your guests have come to expect.

#### Business Center Solutions



##### SurferQuest™ Advantage

SurferQuest™ is the dynamic, dependable, secure choice for hoteliers. Locations around the world rely on SurferQuest™ Advantage to power and protect their public access computers against potential cyber hazards. Built around the SurferQuest™ Refresh process, your guests' information is wiped out, leaving a clean system ready for the next guest.



##### SurferQuest™ Charge

Concerned about the cost of furnishing a fully managed business center solution for your hotel, resort, or conference center? Allow SurferQuest™, with its Charge feature, to provide a solution that enables administrators to charge for use, creating a considerable revenue source.



##### SurferQuest™ Guardian Solutions

SurferQuest™ Guardian protects your vulnerable system files and provides user access to a secured web browser. Administrators can choose to provide full web access or lock the system down to a solitary site. You can utilize this option for your staff to access employment records, submit payroll information, and process time off requests, while preventing unauthorized web browsing.



##### Print My Boarding Pass

Encourage your guests to spend more time enjoying your property and less time worrying about their travel documents with Print My Boarding Pass. Our solution allows your guests to confirm travel status and print their boarding passes quickly and easily. With this task complete, your guests can relax and take full advantage of the amenities your property has to offer. Available for standalone tablets or PCs, as an add-on to SurferQuest system, or installed on your own hardware.



##### SurferQuest™ Pay Per Print

In need of a designated space for your guests to print important documents instead of utilizing your front desk? Looking for additional revenue? Let our Pay per Print option turn your business center into a revenue producing solution. Integrated into SurferQuest™, Pay per Print allows your guests to securely print their items at a pre-determined rate, enabling your front desk team to focus more on creating a positive atmosphere and less on print station monitoring.

## Guest Engagement



### SurferQuest™ Social Center®

Powered by SurferQuest™, the Social Center®, available on Windows® tablet and iPad®, allows your guests to answer emails, securely browse the web, and explore on-site and local offerings while relaxing in your property's social spaces. Social Centers® are ideal for properties with limited space due to their small footprint. This also cuts down on the need for the extra brochures advertising local attractions, thereby decreasing overall costs and allowing for less paper consumption (i.e. a cleaner, greener planet for us all).



### SurferQuest™ Link

SurferQuest™ Link is a fully interactive, digital concierge solution that enables your guests to view flight status, access dining and entertainment options, as well as provide full service, turn by turn, indoor wayfinding. Let SurferQuest™ Link make it easier for your guests to connect with each other and with your community.



### SurferQuest™ Engage

Capture information on your guest's positive and not so positive experiences while they are still on property. SurferQuest™ Engage allows your guests to rate their interactions with staff, comment on amenities, and recognize your team members for outstanding service. Create positive property buzz and strengthen brand loyalty through SurferQuest™ Engage. You can also guide your guests towards signing up for loyalty rewards or sponsored credit card programs.

## Digital Signage



### SurferQuest™ Run of the House Bundle

When we say "run of the house" we mean it. Our package includes everything you need to show your guests all that your property has to offer. Managing your content is a breeze with our powerful all in one signage. Keep your guests informed so that they can take full advantage of the features, amenities and events that are available to them.



### Flight Information

Keep your guests and staff informed of travel changes with Flight Time TV™ and provide an easy way for your guests to confirm their travel plans, extending their stays on your property when the need arises. Flight Time TV™ can be integrated into your property's existing digital signage network, displayed in the lobby or other common areas, or delivered in-room through the hotel's TV network. Delivery methods include Video, HTML, and RSS feeds.



### SurferQuest™ Digital Concierge

SurferQuest™ Digital Concierge is your guest facing technology that presents what your local community has to offer to your guests based on your recommendations. It is a cost effective way to advertise local events. Adding restaurants, night life, parks and events guides your guests to the local fair, adding to their positive guest experience.

**Contact us today to get started**

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